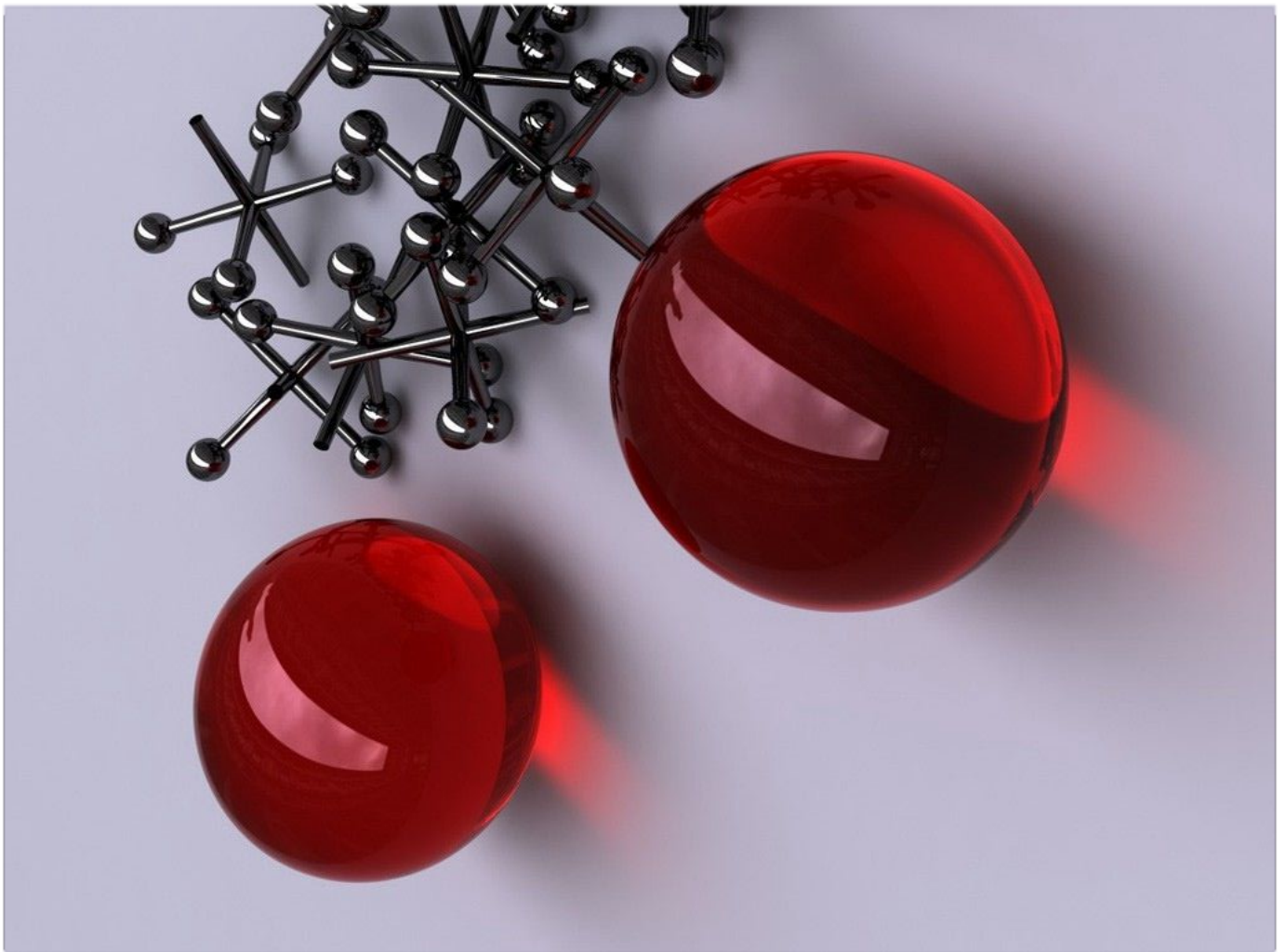




CoolDialer V.2

Data Sheet



CoolDialer

Cool Dialer is an application for mobile which allows you to make VoIP calls from your mobile phone using EDGE, GPRS & WiFi Internet. Having a long range of compatible handset of various mobile manufacturer, it gives you the flexibility to reach to your end customer in more cost effective way. Cool Dialer allows you to make VoIP calls using G729 codec with SIP protocol. Quality of service is the key to success in VoIP business. Cool Dialer gives you crystal clear voice by managing CNG (Comfort Noise Generation), VAD (Voice Activity Detection), PLC (Packet Loss Concealment) properly. Having superior control over network gives you a hassle free user experience of the software.

One of the key advantages of Cool dialer is - it does support both incoming and out going calls. You can design all new and user friendly business model and packages to meet the demand of ever changing telecommunication technology market. By allowing you to receive call gives you opportunity to start business like peer to peer sip calls.

Usability and ease of operation gives the final satisfaction and create the impression among end customers. We promise complete satisfaction of end user while operating the software. You will feel the difference from the very first use.

Technical Features

- Make call with extremely low bandwidth situation
- Support Incoming & Outgoing call
- Flexibility of switching silence suppression ON and OFF from the dialer.
- Support DTMF
- Works behind NAT
- Works from any type of fire-walled network
- Works with any standard switch with SIP protocol
- Voice quality is calibrated with CNG (Comfort Noise Generation), VAD (Voice Activity Detection) and PLC (Packet Loss Concealment) to ensure crystal clear voice.
- Support G.729 Codec
- Works with EDGE, GPRS, Wi-Fi & VPN Access points
- CoolDialer handles network properly to avoid any kind of inconsistency in handset and application. It monitors network all time and disconnect instantly whenever it gets network disconnected or unavailable. It have intelligence to get automatically reconnected whenever network is available again.





Usability & Interface related features

- User friendly interface with all needed information of a call such as Balance with currency, Call Status, Registration Status, Last call duration, last called number etc.
- Since last called number is on the screen, users can redial by just pressing the dial button.
- Brand name at the top of the screen gives you opportunity to display your brand name thus branding your service.
- You can put your motto, slogan, website address or any other message at the bottom of the screen, which enables you to express your service better to your customers.
- Users can dial directly from phone book, which set them free from memorizing the number and dialing again and again.
- It removes leading '+' character

automatically from phonebook entry while dialing, thus you don't need to edit saved number.

- Call History in Option menu save up to 50 call history with dialed number and duration. Users can check those history any time and redial from history by selecting the number.
- Skype Call allows to call directly to any Skype id from CoolDialer, thus users can make free Skype calls from CoolDialer.
- Easy accessible settings menu provides customer flexibility to change user name and password any time. As well as change internet speed settings to change between various codecs.
- Silence Suppression settings Also can be changed from this menu. If silence suppression is enabled, it saves bandwidth by transmitting less data which results low bandwidth consumption and better voice quality.
- Call interception facilities provides flexibility to dial directly from phone interface with a predefined prefix through CoolDialer. For example, if you have '+' or '00' as your interception prefix set on the CoolDialer, when the dialer is running in background, and a number is dialed from phone interface with '+' or '00', this call will go through CoolDialer, other than directly through your operator. User can set any prefix as interception code. If anyone doesn't want this feature, all prefixes can be removed from here.
- Auto Start feature start the dialer automatically when mobile phone is switched ON. This feature can be controlled from Option menu.



- At the time of first launch of the dialer, CoolDialer ask for mobile number, which is then set as CLI. So, if user uses a route which give clear CLI, called party will see his phone number. Provided mobile number needs to be the number of the SIM Card. Otherwise this feature cant be used, and Account number will be used as CLI in that case.
- Loud Speaker access while calling
- Shows available balance after registration and update instantly after finishing any call
- CoolDialer runs just like your Phonebook or Call Records or Organizer - without disturbing any other application to run. You can keep it open all time behind other applications.
- When you are in a VoIP call with CoolDialer, if you got a GSM call from your mobile network, it will play a beep tone (Call Waiting Tone) and VoIP call will continue if you do not receive that call. If you receive that call, VoIP call of CoolDialer will be disconnected.
- If you are using silent profile in your mobile, CoolDialer will also use that silent profile and will not bother you by playing any incoming ring tone or any other tone.
- If you are in a GSM call and receive an incoming VoIP call on CoolDialer, caller will get a busy signal.
- It doesn't hamper emergency call (i.e. 911, 112 etc) of your handset.

Supported Handsets

CoolDialer works on all G.729 Supported Nokia S60 (3rd edition & upward) Devices. It supports SIP Protocol. CoolDialer works with any Standard SIP supported SoftSwitch

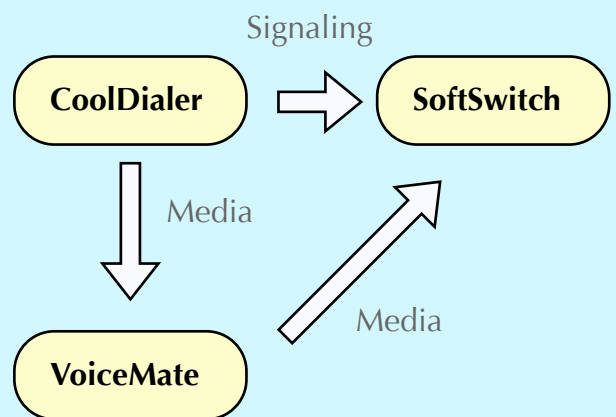
Currently, following handsets are tested and successfully working with CoolDialer.

N-SERIES

Nokia N73
 Nokia N75
 Nokia N78
 Nokia N80
 Nokia N82
 Nokia N91
 Nokia N91 8 GB
 Nokia N92
 Nokia N93
 Nokia N93i
 Nokia N95
 Nokia N95 3-NAM
 Nokia N95 8 GB
 Nokia N96

E-SERIES

Nokia E60
 Nokia E61
 Nokia E61i
 Nokia E65
 Nokia E70
 Nokia E71
 Nokia E72



Package & Pricing

PACKAGE NAME	PACKAGE INCLUDES	PRICE
Package 1 (Rented)	SyncSwitch for 100 Concurrent Call CoolDialer for 200 Registration VoiceMate Service (Shared) Server Hosting + Bandwidth 12 Hours a day, 6 days a week SyncCare Service	USD 300/Month
Package 2 (Rented)	SyncSwitch for 300 Concurrent Call CoolDialer for 500 Registration VoiceMate Service (Shared) Server Hosting + Bandwidth 12 Hours a day, 6 days a week SyncCare Service	USD 600/Month
Package 3 (Rented)	SyncSwitch for 500 Concurrent Call CoolDialer for 1000 Registration VoiceMate Service (Shared) Server Hosting + Bandwidth 12 Hours a day, 6 days a week SyncCare Service	USD 900/Month
Package 4 (Rented)	CoolDialer for 200 Registration VoiceMate Service (Shared) Server Hosting + Bandwidth 12 Hours a day, 6 days a week SyncCare Service	USD 200/Month
Package 5 (Rented)	CoolDialer for 500 Registration VoiceMate Service (Shared) Server Hosting + Bandwidth 12 Hours a day, 6 days a week SyncCare Service	USD 500/Month
Package 6 (Rented)	CoolDialer for 500 Registration VoiceMate Service (Dedicated) Server Hosting + Bandwidth 12 Hours a day, 6 days a week SyncCare Service	USD 700/Month

PACKAGE NAME	PACKAGE INCLUDES	PRICE
Package 7 (Licensed)	CoolDialer for 200 Registration VoiceMate 12 Hours a day, 6 days a week SyncCare Service FREE for 6 Months	USD 1000
Package 8 (Licensed)	CoolDialer for 500 Registration VoiceMate 12 Hours a day, 6 days a week SyncCare Service FREE for 6 Months	USD 2500
Package 9 (Licensed)	CoolDialer for 5000 Registration VoiceMate 12 Hours a day, 6 days a week SyncCare Service FREE for 6 Months	USD 5000
Package 10 (Licensed)	CoolDialer for 5000 Registration Customization with own logo and name VoiceMate 12 Hours a day, 6 days a week SyncCare Service FREE for 6 Months <i>*Conditions Apply</i>	USD 10,000
Package 11 (Licensed)	CoolDialer for 5000 Registration Customization with own logo, name and customized features VoiceMate 12 Hours a day, 6 days a week SyncCare Service FREE for 6 Months <i>*Conditions Apply</i>	Negotiable
Package 12 (Licensed)	CoolDialer for Unlimited Registration Customization with own logo, name and customized features VoiceMate 12 Hours a day, 6 days a week SyncCare Service FREE for 6 Months <i>*Conditions Apply</i>	Negotiable
Package 13 (Server Rent)	Server Hosting + Bandwidth Installation and Maintenance of VoiceMate	Negotiable, depends on server configuration required.

Package Explanation

SyncSwitch: SyncSwitch is a complete switching and billing platform developed by CoolDialer developer company, [Synchronous](#). It has all the functionalities you need to operate your retail and wholesale business. CoolDialer comes with package of Rented SyncSwitch for our customer convenience.

CoolDialer Registration Limit: CoolDialer Registration limit is the limit how many handset can be registered concurrently with this CoolDialer installed in it. Concurrent registered is counted as how many registration attempt has been received from this operator within next one or two hours.

VoiceMate: VoiceMate is the media server for CoolDialer. All user account get registered in the operator switch, but media is passed through VoiceMate.

Server Hosting + Bandwidth: For [Synchronous](#) products & services, we provide Server Hosting solution with Bandwidth. For hosting VoiceMate and [SyncSwitch](#) or any other switch, we provide Server hosting solution. The price of the service depends on the required server configuration. Price is based on website price of the hosting company. This is completely a not-for-profit service for helping our customers to do their business at ease.

SyncCare: SyncCare is Synchronous Customer Care Service. It includes 12 hours a day, 6 days a week, Ticket, LiveChat, Messenger, Email and over phone technical support about Synchronous product and services.

Rented Package: Means this package is available on monthly rent. There might be an installation charge and advance payment of the monthly rent depending on the package.

Licensed Package: Means this package is available for sale with one time payment. It may or may not include after sales service. Please refer to the corresponding packages for after sales service.

Customization Conditions: Prices of packages that needs customization depends on the level of customization. Additional features, logo, name and anything you can request for customization, price will be negotiable for that. As well as maintenance of the project is also factor of negotiation.

Get CoolDialer

CoolDialer is developed by [Synchronous](#), an **ISO 9001:2008** certified Company and the developer of [SyncSwitch](#) - the industry leading switching and billing solution for VoIP operators/service providers as well as many other customized software for VoIP and telecommunication services.

Please visit our office (Saturday to Thursday,
10:00 A.M. to 8 P.M Local Time) -

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CoolDialer demo is available for free
branded with customer switch. Please feel
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